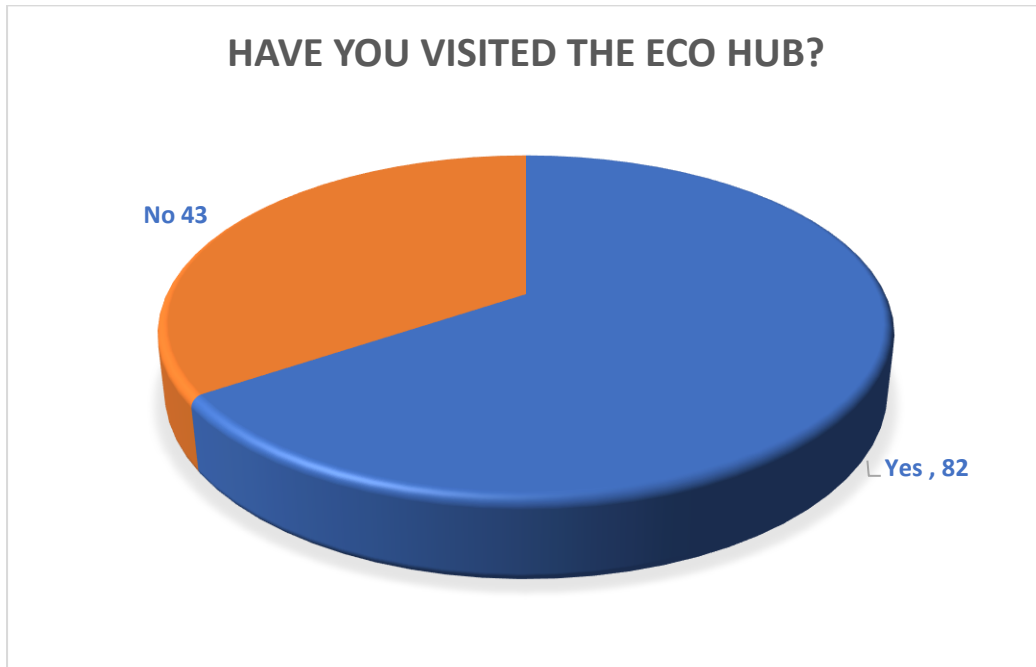


Feedback from 3 month public review of the Elmbridge Community Eco Hub CIC.

125 people took on average 3 minutes to complete a short online questionnaire, with the aim of helping the team behind the Hub improve and develop to better suit the needs and wishes of its visitors.

Q1 Have you visited the Eco Hub since it opened in February 2022?



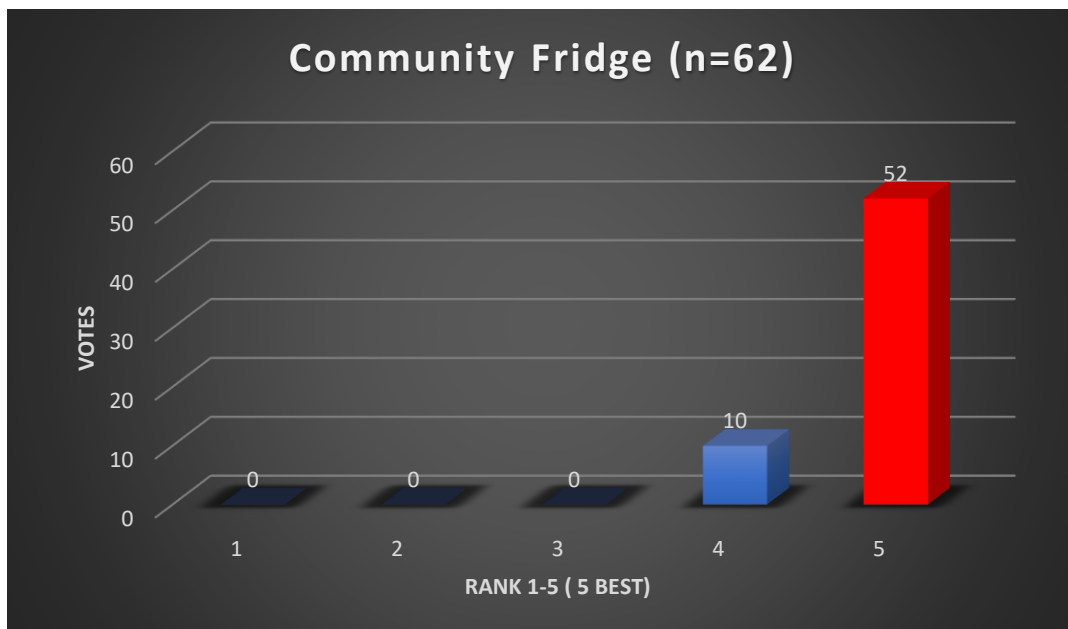
Q2. If you have not yet visited the Hub, are there any barriers preventing you visiting? EG medical issues, lack of public transport, don't want to, live too far away etc



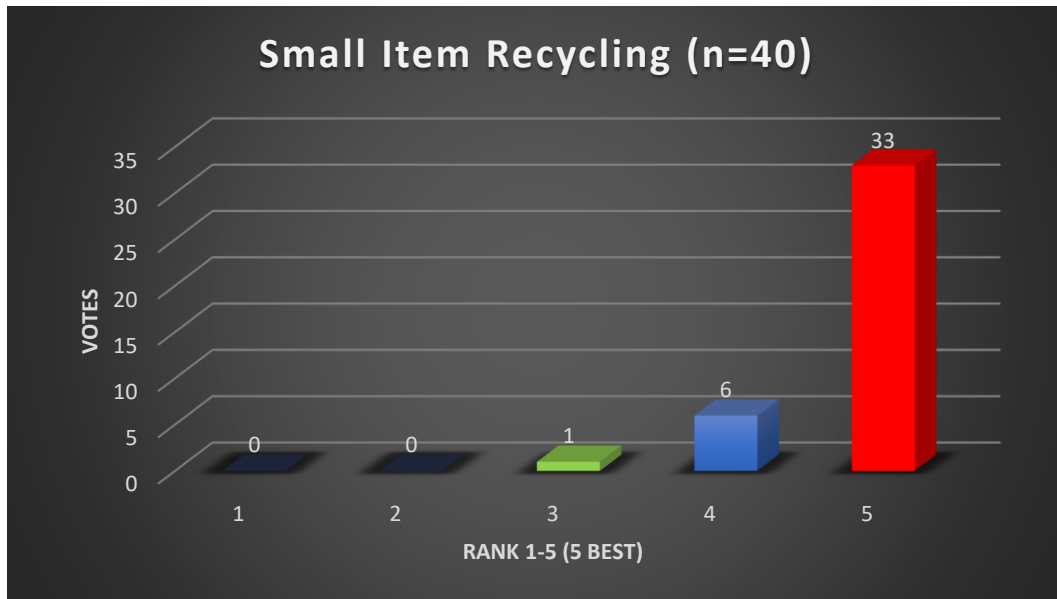
Q3. You have told us you have not yet visited the Eco Hub. Do you intend visiting in the next 3 months?



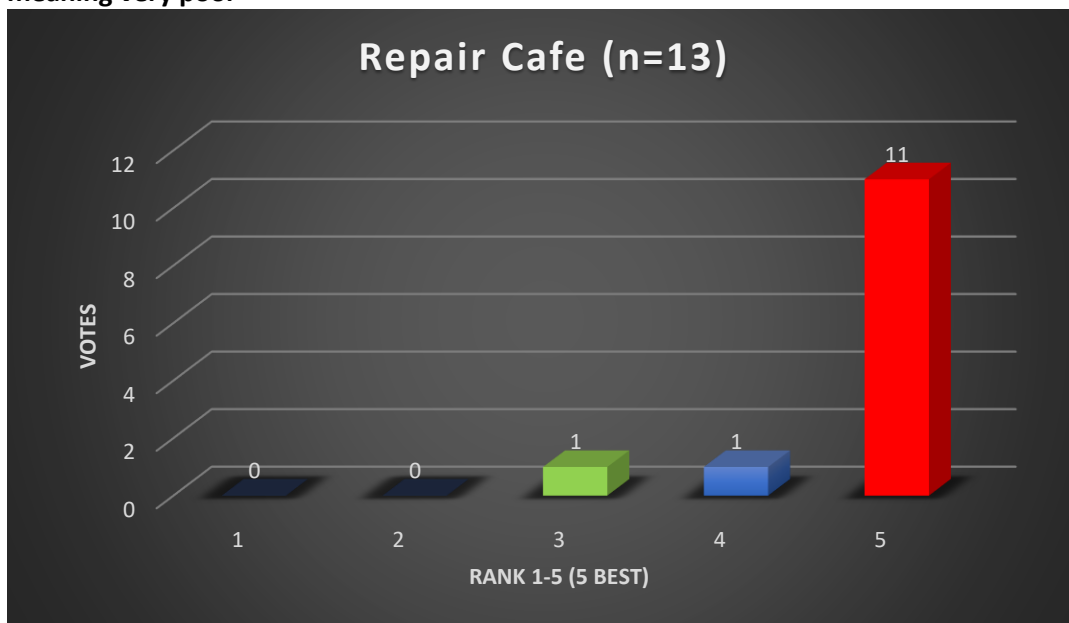
Q4 If you have accessed the Community Fridge, please rate it of 5, with 5 stars meaning excellent and 1 star meaning very poor



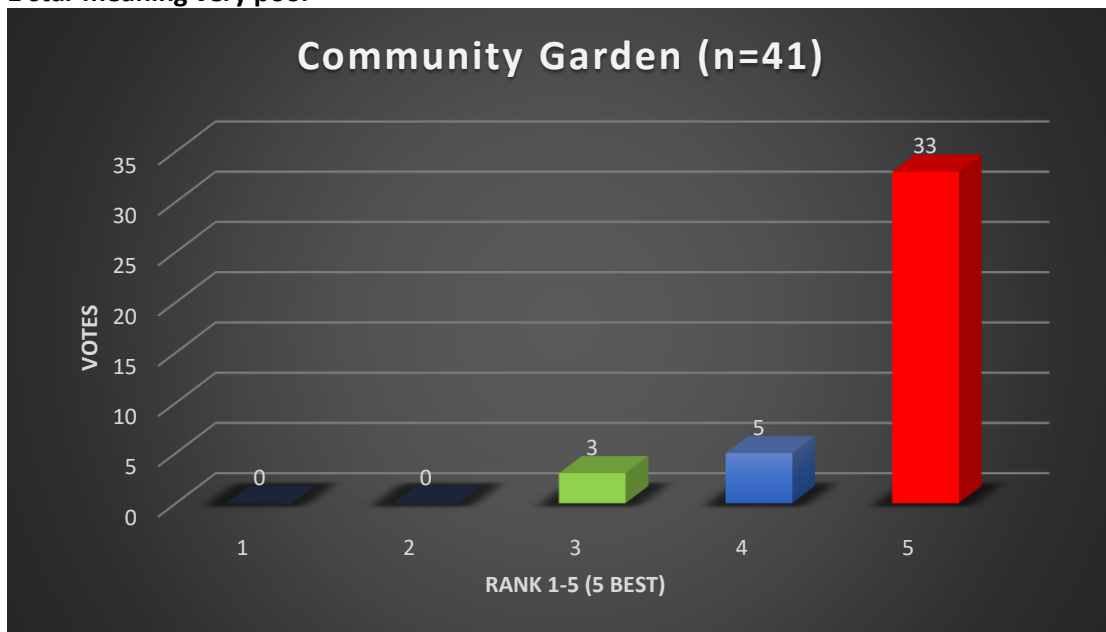
Q5. If you have accessed the Small Item Recycling, please rate it with 5 stars meaning excellent and 1 star meaning very poor



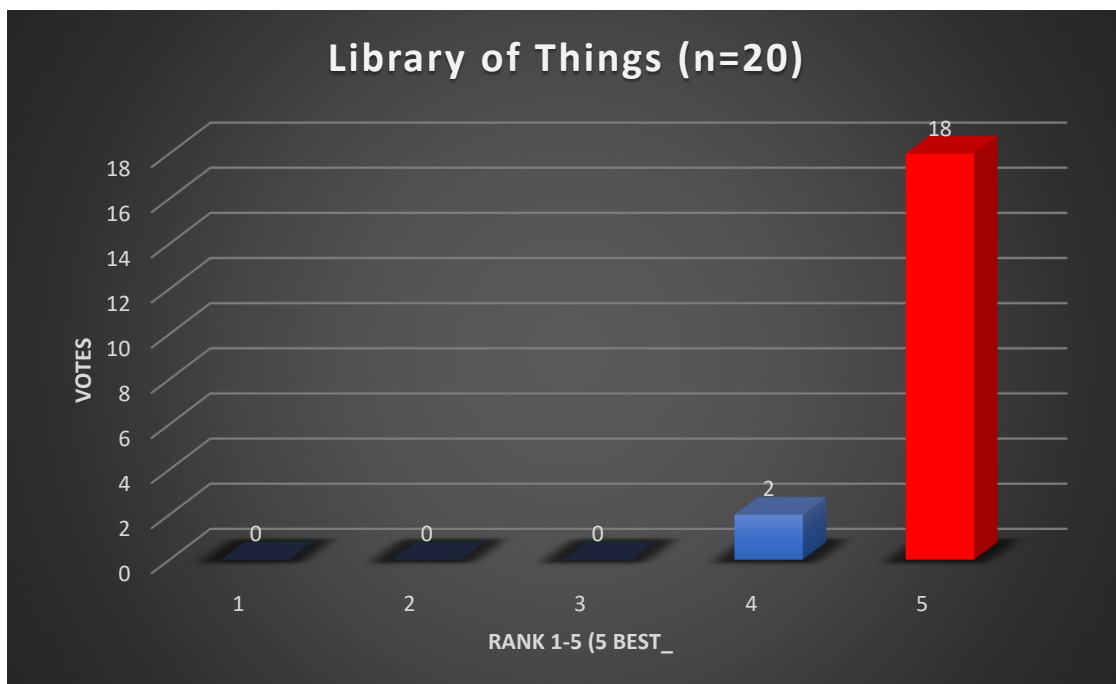
Q6. If you have accessed the Repair Cafe, please rate it with 5 stars meaning excellent and 1 star meaning very poor



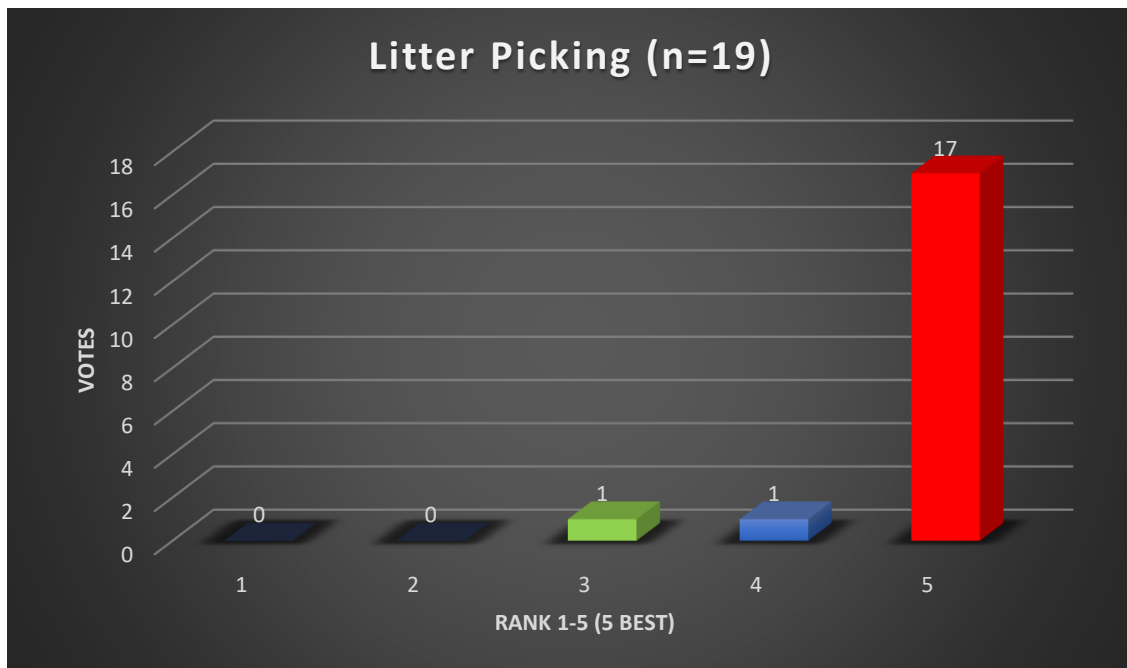
Q7. If you have accessed the Community Garden, please rate it with 5 stars meaning excellent and 1 star meaning very poor



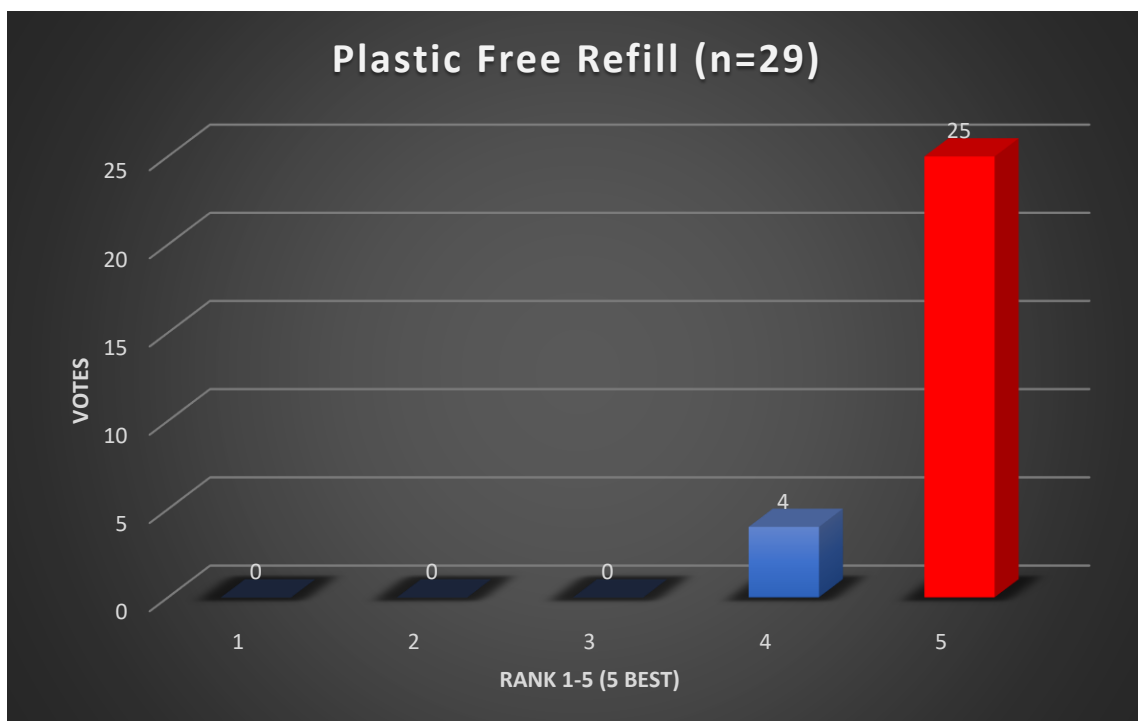
Q8. If you have accessed the Library of Things please rate it out of 5, with 5 stars meaning excellent and 1 star meaning very poor



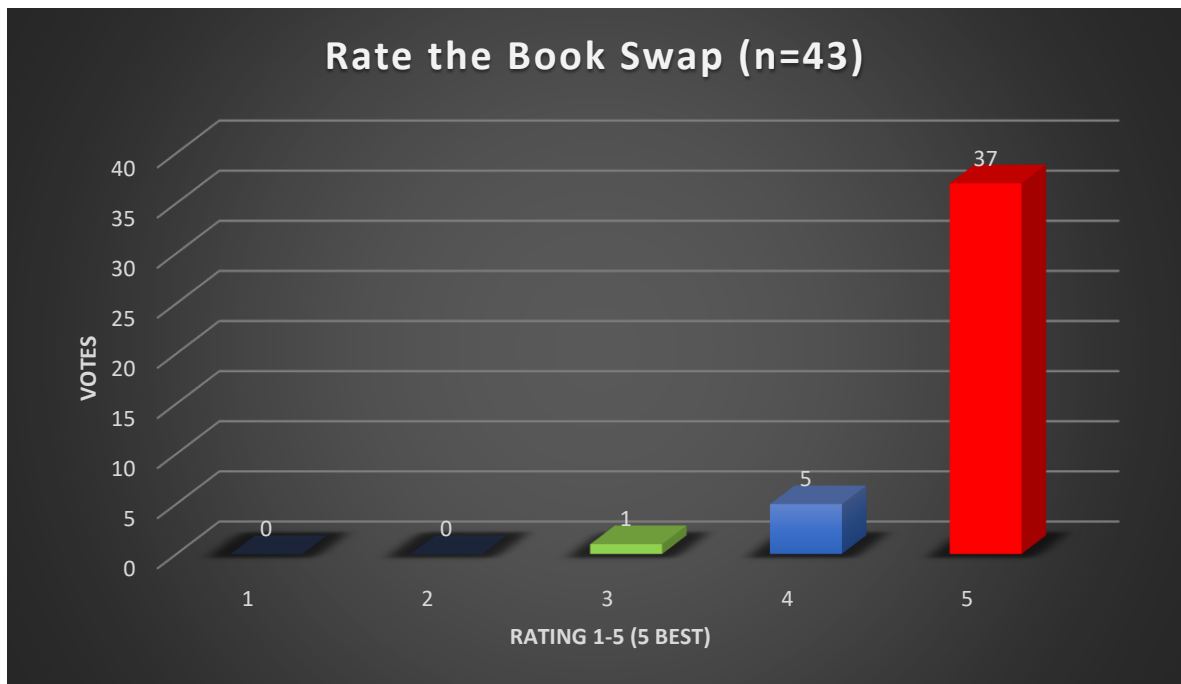
Q9. If you have participated in a Community Litterpick please rate it out of 5, with 5 stars meaning excellent and 1 star meaning very poor



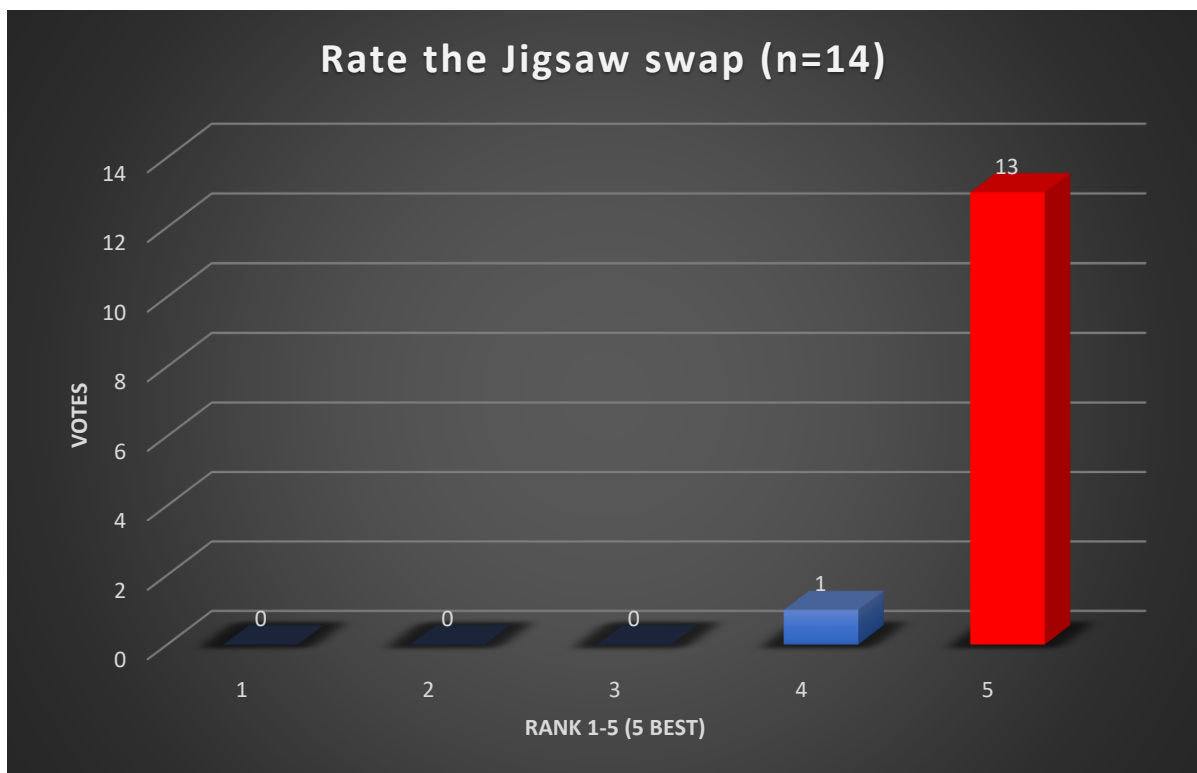
Q10. If you have accessed the Plastic Free Refill section please rate it out of 5, with 5 stars meaning excellent and 1 star meaning very poor



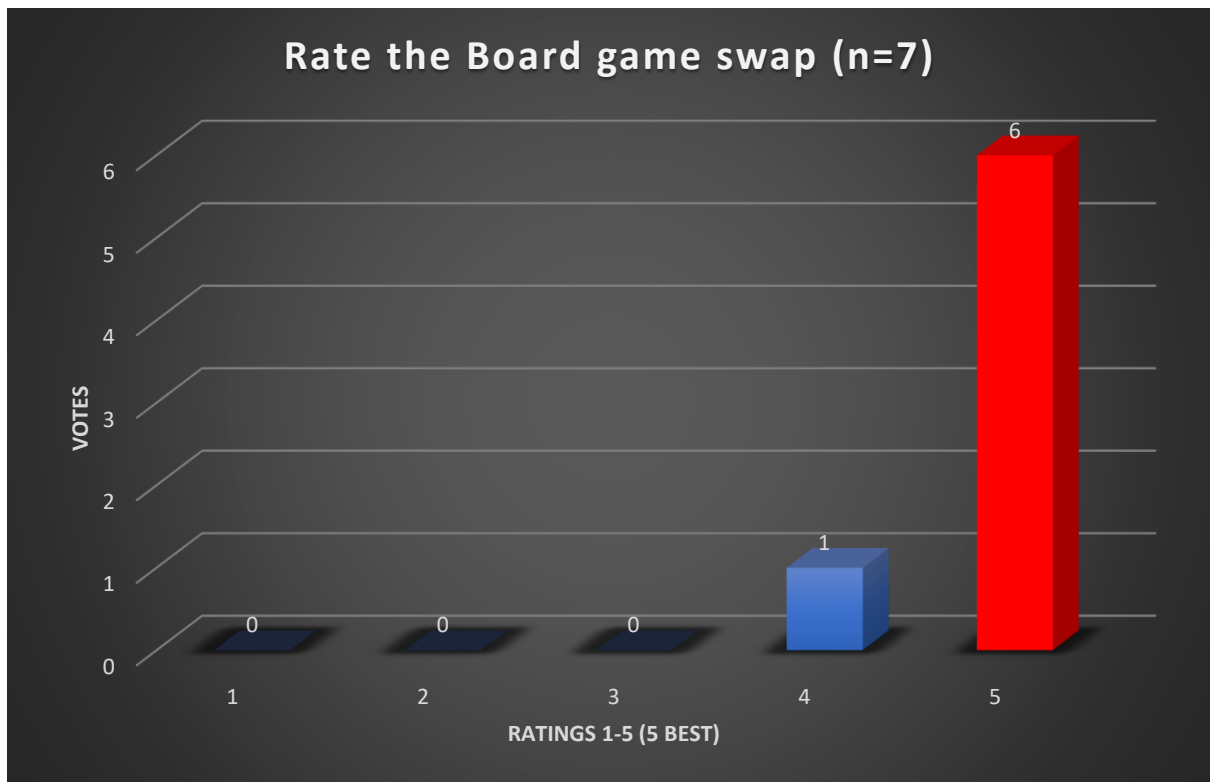
Q11. If you have accessed the Book Swap, please rate it with 5 stars meaning excellent and 1 star meaning very poor



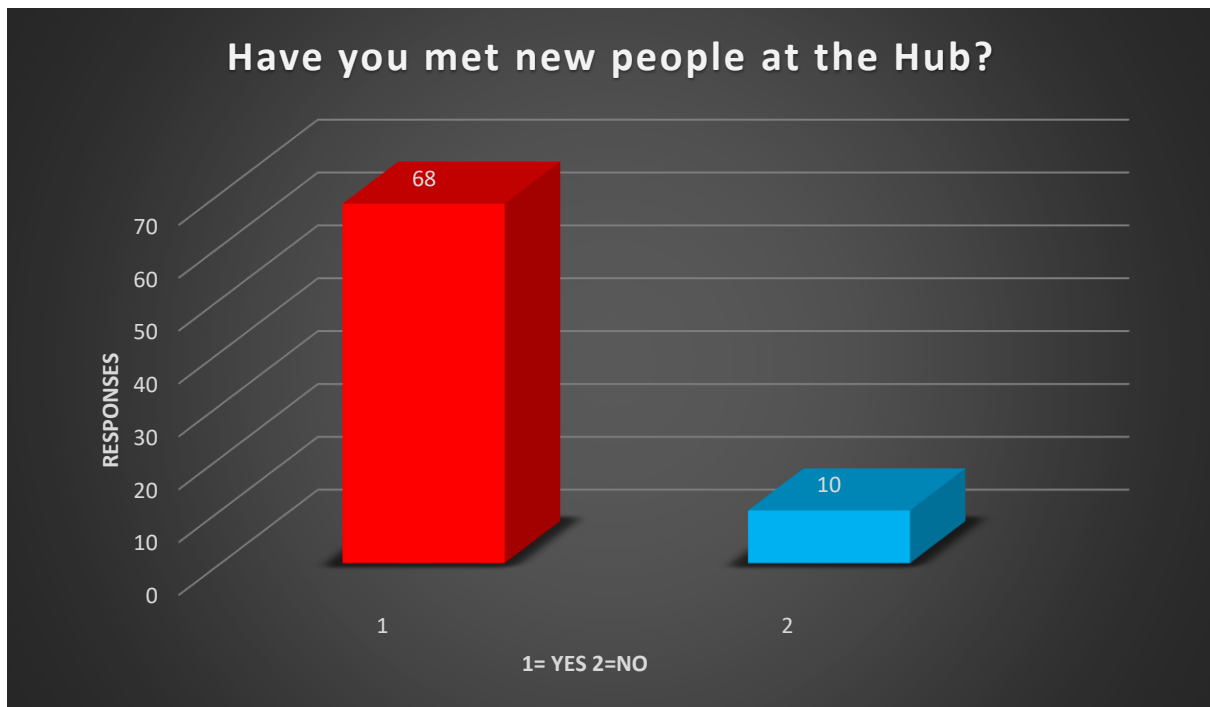
Q12. If you have accessed the Jigsaw Swap, please rate it with 5 stars meaning excellent and 1 star meaning very poor



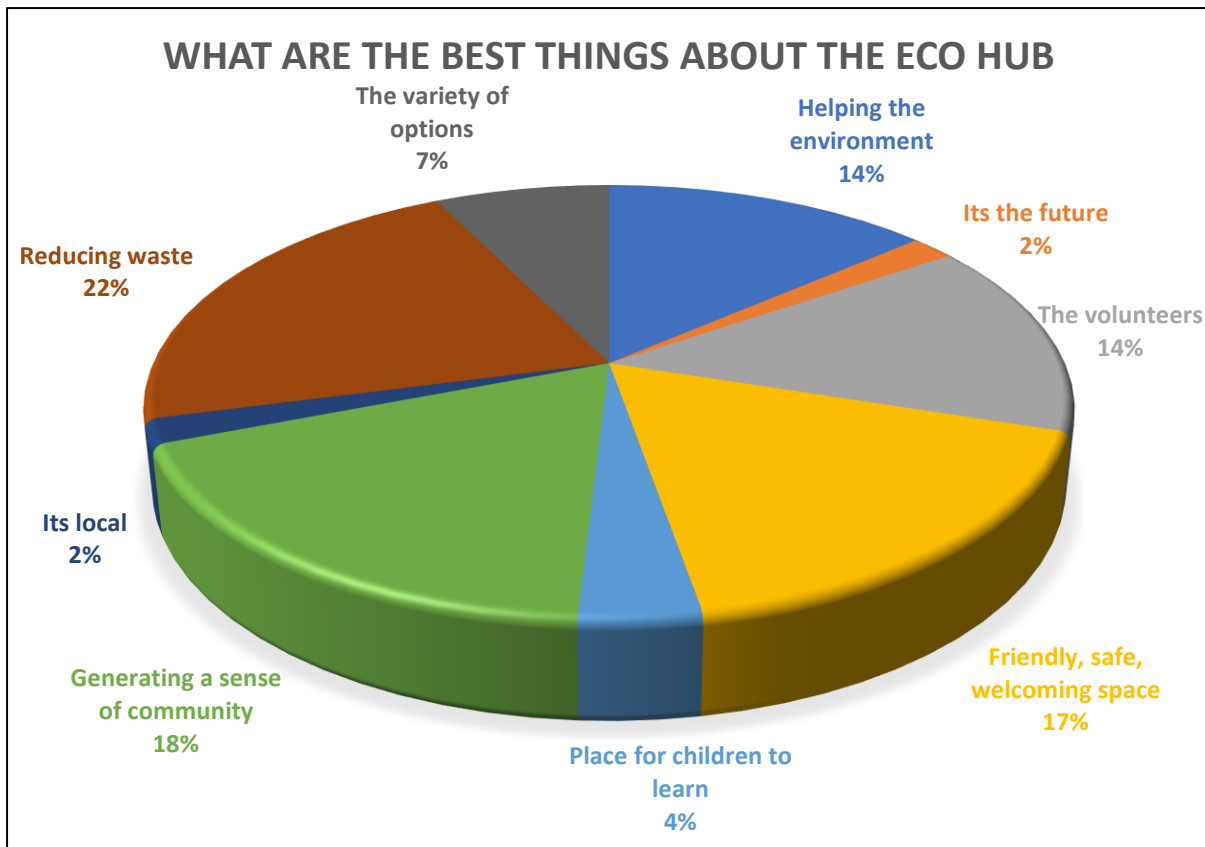
Q13. If you have accessed the Boardgame Swap please rate it out of 5, with 5 stars meaning excellent and 1 star meaning very poor



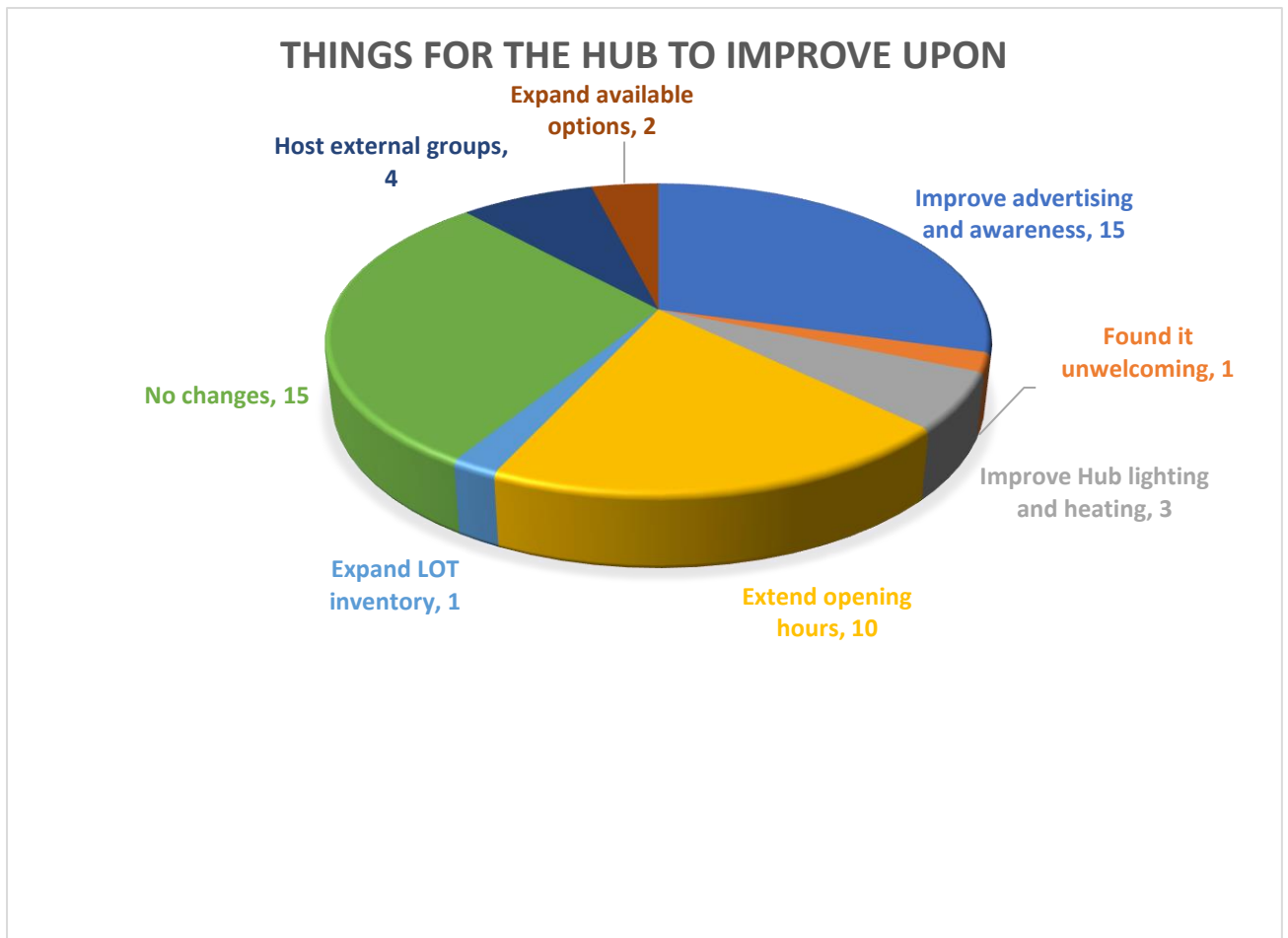
Q14. Have you met new people whilst at the Hub?



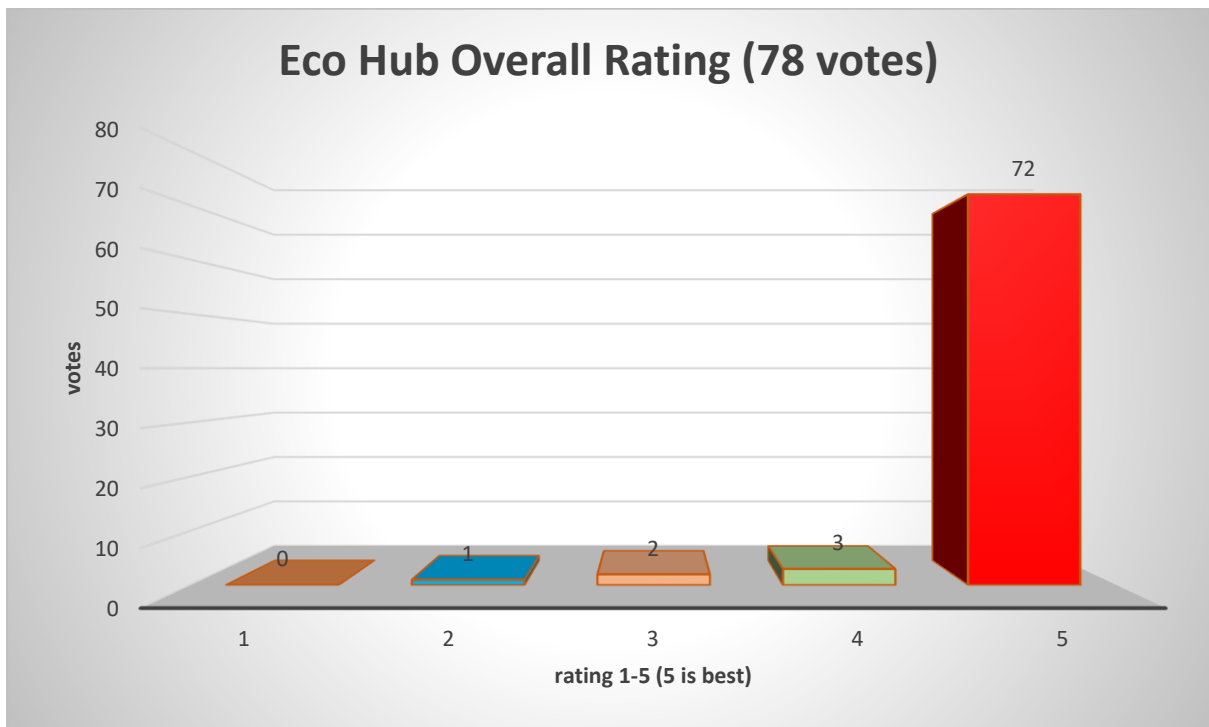
Q15. What is the best thing about the Hub?



Q16. What can we do to make the Hub even better for everyone in our community?



Q17. please rate the Hub as a whole. If you think the Hub has brought positivity to the community, please rate e.g. 5. If you feel the Eco Hub adds little or no value, please rate e.g. 1 star.



Questions most responded to in this survey – proxy indicator of use

